



Hello UnitedOne Credit Union Members,

These are certainly unprecedented times, bringing with them changes to how we normally do business. Your health and safety are important to us. We believe it's critical to do our part to help reduce the transmission of COVID-19. Social distancing is a very hot topic right now, but it does appear that the more we can separate, the stronger we will make it through this time together.

We have to work collaboratively to protect those in our communities who are the most vulnerable to this fast-spreading virus. That is why we are moving to drive-through only service, with limited appointments as necessary, in our lobbies.

Please know that our staff will be available over the telephone, and if it is necessary for you to come to a branch to complete your financial need, we will do all we can to make it happen. Like you, we are parents, caregivers and support people for our families. That means our staff will be limited, but we will work diligently to handle all your financial requests.

Rather than coming down to our office, please call with any questions, and we will help you. We can be reached at **920-451-8222** or **920-684-0361** from **8:30 a.m. to 5 p.m. Monday through Friday, and 8:30 a.m. to noon on Saturday**. Our Personal Teller Machines (PTMs) will be operating from 8 a.m. to 7 p.m. Monday through Friday, and from 9 a.m. to 4 p.m. on Saturday.

Thank you for your patience and understanding. We are all in this together, and we will make it through.

Kim Rooney,

CEO UnitedOne Credit Union

