



Manitowoc 920-684-0361 • Sheboygan 920-451-8222

Thursday, April 1, 2021

Hello UnitedOne Members,

As the world and the state of Wisconsin continues to navigate the impact of COVID-19 and we begin to see the light at the end of the tunnel as restrictions lift, UnitedOne Credit Union will continue to put the health and safety of our members and employees first when it comes to our plan for recovery.

We have a plan for a responsible and phased re-opening of some of our branch locations. UnitedOne Credit Union will maintain our COVID-19 health and safety protocols in our branches at this time, including the use of face coverings to protect member and employee health.

We are asking those who have been vaccinated for COVID-19 to please continue to wear a mask and follow social distancing guidelines, in line with current CDC guidance.

**Our team is still here ready to serve you:**

- **Our drive-thru lanes** are open from 8 a.m. to 7 p.m. Monday through Friday and from 8 a.m. to 4 p.m. on Saturday. If you would like to speak to a live Teller, just touch the screen and a Teller will be there to serve you. Our [Personal Teller Machines](#) also operate 24/7 as full-functioning ATM machines with your debit card.
- **Our Walmart lobby is re-opening!** With updated hours: 9 a.m. to 5 p.m. Monday through Friday and from 9 a.m. to 4 p.m. on Saturdays.
- **Our staff is available to help you** with account questions and requests from 8:30 a.m. to 5 p.m. Monday through Friday and from 8:30 a.m. to noon on Saturday.
- **You can schedule an appointment** using our [online appointment tool](#). You can even schedule a phone or virtual appointment with your favorite UnitedOne Team member.
- **We will continue to offer Curbside Service** and you can [schedule an appointment](#) via the online appointment tool or give us a call and we will set it up for you.
- **Our electronic services** give you access to your funds 24/7 and can help you monitor and manage your account from the comfort of your own home. [Learn more!](#)

And most importantly, please remain vigilant in protecting your financial information. **WE WILL NEVER CALL YOU** asking for your account information. If you receive a call or email from someone saying they **are UnitedOne, and asking for** information, do not give it out. It's unfortunate, but we are seeing an increase in scams during this time. You can read more about [digital safety on our website](#).

Please stay safe, and if there is anything we can do to help, please give us a call at **920-451-8222** or **920-684-0361**.

Kim Rooney,

CEO UnitedOne Credit Union

We're here because you're here!

