



Friday, April 3, 2020

Hello UnitedOne Credit Union Members,

I hope that you and your family continue to stay safe and healthy as we work our way through this pandemic. These are certainly unprecedented times, but we will get through this together.

On behalf of our entire staff, I want to thank you for your patience, kindness and endless smiles as we work to serve you on a drive-thru-only basis. This new normal has not been without its challenges as we all try to retool, and it couldn't have gone as smoothly without all of you.



When you need us, please know:

- Our [drive-thru](#) lanes are open from **8 a.m. to 7 p.m. Monday through Friday** and from **8:30 a.m. to 4 p.m. on Saturday**. If you would like to speak to a live Teller, just touch the screen and a Teller will be there to serve you. The machines also operate 24/7 as full-functioning ATM machines with your debit card.
- Our staff is available to help you with account questions and requests from 8:30 a.m. to 5 p.m. Monday through Friday and from 8:30 a.m. to noon on Saturday.

How much longer this will go on, no one really knows. One thing we do know is if we all do our part and stay home as much as we can, and practice social distancing, we will get to see each other much sooner.

Please stay safe, and if we can do anything to help, just call.

Kim Rooney,
CEO UnitedOne Credit Union

